

IIA Singapore Executive Director, Ms Goh Puay Cheh shared her views on “How should the concept of labour be updated for the new economy? What key traits would be most critical for a future-ready workforce?”, which was published in The Business Times on 6 May 2019.

“The way we work in the future will be different from today’s economy. Future jobs will be more collaborative and mobile. The future workplace will even involve working alongside robots. Hence, it is imperative for businesses and individuals to acquire a new set of core skills to meet the needs of the future economy. The workforce of the future must be equipped with the ability to apply and convert data into actionable, relevant and timely information that can positively affect business decisions in organisations. Soft skills such as sharing, collaborating and negotiating will continue to be important. This includes the ability to empathise and interact on multiple levels as people move between roles and experiences. The key to staying relevant and resilient is to be able to adapt one’s thinking to cater to various situations that present differing variables.”