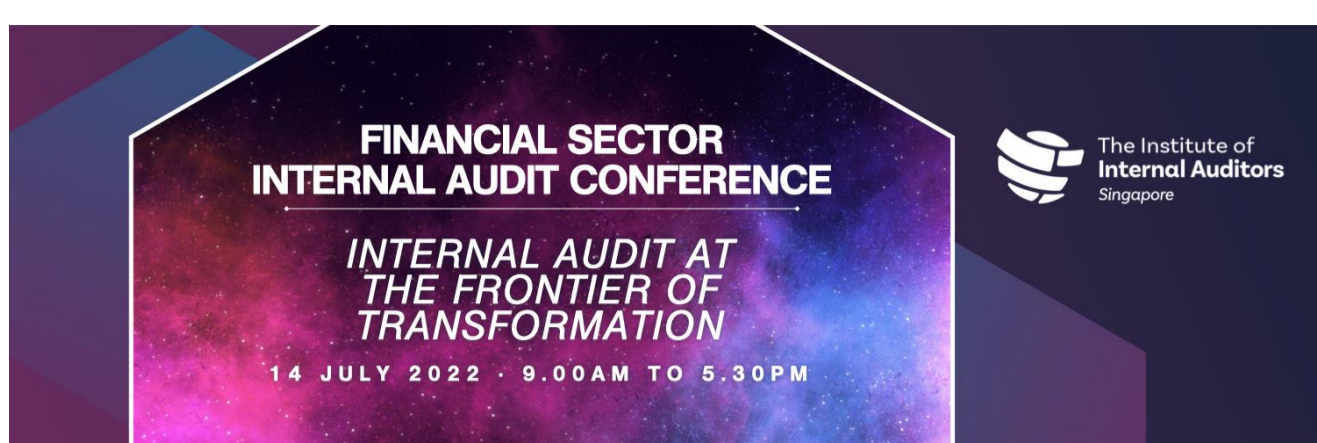


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*\*\*Subject to all eligibility criteria being met. Please visit NTUC's [website](#) for eligibility criteria and further details.*



**Auditing AI In Financial Services**



**Mark Jansen**  
Partner, Data Trust Services Leader  
PwC



**Robert Yeung**  
Head Digital & Technology Audit  
OCBC Bank

Globally, FIs are rapidly adopting AI into their businesses. AI is increasingly being implemented beyond marketing and operations, but into core functions such as credit & lending, financial crime, risk management, fraud management, HR and even the front office. However, this is not without risk.

A number of core questions remain. Can AI be explained? Can AI be audited? Are banks managing the data (and the outcomes) according to laws, regulations, and socially accepted practices? Importantly, what about the ethical aspects of AI? Does it invade privacy, disregard fairness, discriminate people in the system in the name of efficiency and effectiveness? To date, there are limited standards when it comes to AI and how it should be controlled or managed. The presentations by OCBC Bank and PwC, accompanied with case studies will seek to provide some direction on how AI can be audited and what are some of the key questions and future considerations that internal auditors should be asking.

**Our Speakers**



**Esther An**  
Chief Sustainability Officer  
City Developments Limited



**Chng Bee Leng**  
Group Head, Risk Policy  
OCBC Bank



**Aloysius Fua**  
Partner, Financial Services, Governance,  
Controls and Regulatory Assurance  
EY



**John Kim**  
Commercial Director  
Independent Reserve



**Gladys Lee**  
Managing Director, Regional Audit Head  
DBS Bank



**Leong Li Sun**  
Head, Environmental, Social and Governance  
AIA Singapore



**Eric Lim**  
Chief Sustainability Officer  
UOB



**Helge Muenkel**  
Chief Sustainability Officer  
DBS Bank

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