



The Institute of  
Internal Auditors  
Singapore

# ANNUAL CONFERENCE 2019

**VENUE:** MARINA BAY SANDS, SANDS EXPO & CONVENTION CENTRE

**DATE:** 16 - 17 OCTOBER 2019 **TIME:** 9.00AM - 5.30PM

**CPE HOURS:** 14.6 HOURS

## Empowering for Disruption



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## CONFERENCE SYNOPSIS

Embracing innovation and disruptive technologies have become necessary for organisations to thrive in the current business environment. As the frequency and magnitude of change increases, internal audit professionals can seek opportunities to create and add value for their organisations through agility, continuous learning and leveraging new and emerging technologies to enhance efficiency and effectiveness.

Disrupt or be disrupted – this is the imperative for internal auditors of today to revisit existing processes and continually reinvent themselves to be aligned with change both in and outside the organisation. Themed “**Empowering for Disruption**”, the IIA Singapore’s Annual Conference brings together a confluence of thought leaders and esteemed speakers to share and expound on how you can become better equipped to keep pace with the evolving world.

Come join your fellow practitioners in this invigorating forum that will enable you to gain new perspectives and insights to power up your professional practice for the future.



# CONFERENCE PROGRAMME

## 16 October (Day 1)

8.00 - 9.00	<i>Registration/Welcome Coffee and Tea</i>
9.00 - 9.20	<i>Welcome Address</i> <b>Koh Chin Beng</b> President, IIA Singapore
9.20 - 10.00	<i>Skilful Auditing In A Changing World</i> <b>Jenitha John</b> Senior Vice Chairman, IIA Global Board of Directors
10.00 - 10.30	<i>Networking Break</i>
10.30 - 11.15	<i>Internal Auditing: Can It Be More Effective?</i> <b>Professor Lim Soo Ping</b> Professor of Accounting (Practice), Singapore Management University
11.15 - 12.00	<i>The Role Of Internal Audit In Relation To Emerging Technologies</i> <b>Lyon Poh</b> Partner and Head of Digital & Technology, KPMG Singapore
12.00 - 13.00	<i>Networking Lunch</i>
13.00 - 13.45	<i>Navigating Disruption With An Effective Talent Strategy</i> <b>William Michalisin</b> Executive Vice President & Chief Operating Officer, IIA Global
13.45 - 14.20	<i>Stronger Assurance Through Machine Learning</i> <b>Lee Ying Choong</b> Head of IT Audit and Data Analytics, GIC Private Limited
14.20 - 15.00	<i>Recurring Assurance Through Continuous Auditing</i> <b>Vincent Cheang</b> Managing Director and Director of Internal Audit GIC Private Limited; Governor, IIA Singapore
15.00 - 15.30	<i>Networking Break</i>
15.30 - 16.15	<i>Managing Risk In A Digital World</i> <b>James Fong</b> RSA Archer Solution Lead – Asia Pacific and Japan, RSA, Dell Technologies
16.15 - 17.15	<i>[Panel Discussion]</i> <i>What Is An Effective And Adequately Resourced Internal Audit Function?</i> Moderator: <b>Uantchern Loh</b> Chief Executive Officer, Asia Pacific Black Sun  Panellists: <ul style="list-style-type: none"><li>• <b>Adrian Chan</b> Head of Corporate and Senior Partner, Lee &amp; Lee</li><li>• <b>Stephen Ching</b> Senior Vice President, Head of Internal Audit Singapore Technologies Engineering Ltd; Governor, IIA Singapore</li><li>• <b>Tan Boon Yen</b> Senior Director, RSM Singapore Business Consulting; Immediate Past President, IIA Singapore</li></ul>

Please note that the programme is subject to change, and will be updated continuously up to the conference.

# CONFERENCE PROGRAMME

## 17 October (Day 2)

8.00 - 9.00	<i>Registration/Welcome Coffee and Tea</i>
9.00 - 9.45	<i>The Automation Journey Towards Compliance Adherence And Quality</i> <b>Warren Ledingham</b> General Manager, APAC, Kryon
9.45 - 10.30	<i>Don't Manage Risks, Manage Expectations!</i> <b>Marinus de Poeter</b> Owner, MdP I Management Consulting & Training
10.30 - 11.00	<i>Networking Break</i>
11.00 - 11.45	<i>The Internal Auditor Of The Future</i> <b>Jimmy Ng</b> Group Chief Information Officer, Head, Group Technology and Operations, DBS Bank
11.45 - 12.30	<i>The Future Of Learning – Building Creative Confidence</i> <b>Ong Whee Teck</b> CEO, Trusted Services Pte Ltd
12.30 - 13.30	<i>Networking Lunch</i>
13.30 - 14.15	<i>ACCA Culture-Governance Tool</i> <b>Sharath Martin</b> Regional Consultant, Professional Insights Lead, ACCA, ASEAN and ANZ
14.15 - 15.00	<i>An Insider's Guide On FinTech And The Blockchain Technology For Finance Professionals</i> <b>Zann Kwan</b> CEO and Co-founder of Bitcoin Exchange Pte Ltd
15.00 - 15.30	<i>Networking Break</i>
15.30 - 16.15	<i>Quality Assurance Review: Sharing Of Case Studies</i> <b>Ranjit Singh</b> Group Chief Executive Officer and Executive Director, Axcelasia Inc
16.15 - 17.15	<i>[Panel Discussion]</i> <i>The Next Generation Of Internal Auditors - Takeaways, Insights And Aspirations</i> Moderator: <b>Jonathan Ho</b> Head of Internal Audit, Risk and Compliance Services Head of Enterprise Market and Partner, KPMG in Singapore; Treasurer, IIA Singapore  Panellists: <ul style="list-style-type: none"><li>• <b>Nicolas Chan Wei Wen</b> Assistant Vice President, IT Audit, Group Audit, OCBC Bank</li><li>• <b>Clement Png</b> Deputy Manager, Internal Audit Division, Chief Executive's Office Land Transport Authority</li><li>• <b>Tilden Tan</b> Senior Manager, Group Internal Audit, Fraser and Neave Group</li></ul>
17.15 - 17.30	<i>Conference Wrap-up</i> <b>Tan Suan Ee</b> Vice President, IIA Singapore and Conference Chair of Annual Conference 2019

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## CONFERENCE SPEAKERS

### **UANTCHERN LOH**

**Chief Executive Officer, Asia Pacific  
Black Sun**

Uantchern is the CEO, Asia Pacific for Black Sun, an international stakeholder communications agency. Uantchern was the President of The Institute of Internal Auditors Singapore from 2009 to 2012. He volunteers at the Securities Investors Association (Singapore), Central Singapore CDC, Kidney Dialysis Foundation and Shared Services for Charities.



### **SHARATH MARTIN**

**Regional Consultant, Professional Insights Lead  
ACCA, ASEAN and ANZ**

Sharath is ACCA's Regional Consultant, Policy, ASEAN and ANZ involved in thought leadership and professional insights on contemporary business issues. He works with key stakeholders to identify and drive research initiatives that provide evidence-based policy and thinking impacting the business community, public sector and the profession in the region.

Prior to joining ACCA, Sharath held senior risk and strategy related roles to optimise revenue and profitability in intensely competitive markets. These included with Ernst & Young, a large listed palm oil producer and the Malaysian capital market regulator.

Having worked through the Asian Financial Crisis and the Global Financial Crisis, Sharath believes that both private and public sectors need to continually refresh their business models as they serve the contemporary needs of society. And that long term sustainability can only be achieved when the intense focus on customers is built upon strong ethics, governance and accountability principles.

Sharath has a Post Graduate Diploma in Financial Strategy, with Distinction, from the University of Oxford, Saïd Business School and is a Fellow of the UK Association of Chartered Certified Accountants.



## CONFERENCE SPEAKERS

### **WILLIAM MICHALISIN**

**Executive Vice President & Chief Operating Officer  
IIA Global**



William Michalisin is the Executive Vice President & Chief Operating Officer for The Institute of Internal Auditors (IIA), the global professional association and standard-setting body for internal auditors. The IIA serves more than 200,000 members in over 170 countries and is the internal audit profession's recognised advocate, educator, and provider of standards, guidance, and certifications globally.

In his current role, Michalisin leads operations and core services offered to IIA members globally, including, Membership, Chapter and Institute Relations, Certifications, Conferences, Training, Partnerships, and Enterprise-wide Sales & Business Development.

Prior to joining The IIA, Michalisin was Industry Marketing Leader for Consumer & Industrial Products at Deloitte, which included responsibilities for cross-functional delivery within aerospace and defense, automotive, consumer products, process and industrial products, retail and distribution, and travel, hospitality, and leisure sectors. Earlier in his career, Michalisin was a consultant delivering business process strategy, risk management and fraud/forensic investigation services at both Deloitte Consulting and Accenture, to clients in media and entertainment, consumer products, manufacturing, technology and financial services.

Michalisin graduated magna cum laude from Columbia University with a Master's in Strategic Communications and has a Bachelor's Degree in International Relations and Economics from Bucknell University. He also has his CIA designation and is a member of The Institute of Internal Auditors.

## CONFERENCE SPEAKERS

### **JIMMY NG**

**Group Chief Information Officer  
Head, Group Technology and Operations, DBS Bank**



Jimmy is Group Chief Information Officer, as well as Head of Group Technology & Operations at DBS Bank. Recognised for its global leadership, DBS has been named “World’s Best Bank” and “World’s Best Digital Bank” by Euromoney.

As Head of Group Technology & Operations at DBS, Jimmy manages more than 10,000 technology and operations professionals across the region and is focused on reimagining banking so that our customers can live more, bank less. Prior to this, Jimmy was Deputy Head of Group Technology & Operations, where he was responsible for running the bank’s first technology development centre outside Singapore, DBS Asia Hub 2 in Hyderabad. Jimmy also oversaw DBS’ Middle Office Technology and Enterprise Architecture/Site Reliability Engineering.

During his tenure with DBS, Jimmy has also worked in Consumer Banking Operations where he helped overhaul the ATM/SSB management as well as the use of data analytics to turn around the challenges of the ATM/SSB performance, while his Audit role saw him reimagine the Audit function with his Future of Auditing initiative, using state of the art data analytics and machine learning techniques in the implementation of new auditing approaches such as Continuous Auditing, Predictive Auditing and Agile Auditing. Under his leadership, the Audit group won a host of external accolades including two awards from Institute of Engineering Singapore (IES) for Prestigious Engineering Achievement in Singapore and ASEAN. He also sits on the Accounting Advisory Board of the NUS Business School.

Prior to his career in DBS, Jimmy spent thirteen years with ABN Amro, working across a broad range of functions, including Middle Office, Operations, Risk Advisory Services and Product Control, as well as geographically in Singapore, London and Amsterdam. He joined ABN Amro from JPMorgan and started his career with Singtel.

Jimmy has a BSc degree in Information Systems from National University of Singapore and a Masters in Business Administration from Nanyang Technological University.

## CONFERENCE SPEAKERS

### ONG WHEE TECK

Chief Executive Officer  
Trusted Services Pte Ltd



Whee Teck is the CEO of Trusted Services (subsidiary of Temasek Management Services). He is responsible for the sales and delivery of the full spectrum of services across Board Technology, Human Resources, Finance and Events in Singapore and beyond. Under Whee Teck's leadership, Trusted Services has created its flagship Board Portal – Board.Vision.

Prior to joining TMS, Whee Teck was the Partner in Technology Consulting responsible for the South East Asia business at PriceWaterhouseCoopers (PWC), a global consulting firm. In that capacity, he led his team in fulfilling both the sales and delivery of technology projects across multiple countries and various industries, but primarily in the Financial Services sector. Before that, Whee Teck held various strategic leadership roles at United Overseas Bank (UOB), where he managed teams of IT professionals in Wholesale Banking, Global Treasury, Risk Management, Trade & Remittance and Payment while overseeing deployment of group technology solutions. Prior to UOB, he was partner at Accenture responsible for their ASEAN Technology Consulting business. In his early career, Whee Teck was a programmer who was involved in creating large core systems and solutions in transaction management, security authorization and applications architecture.

### CLEMENT PNG

Deputy Manager, Internal Audit Division, Chief Executive's Office  
Land Transport Authority



Clement, CIA, CISA, CA (Singapore), CSM, is a Deputy Manager of Internal Audit at Land Transport Authority (LTA). His past career experiences include working in reputable MNCs such as PWC. He has more than 10 years of auditing experiences providing governance, risk and compliance services to organisations. Previously, he also assisted and contributed to the setting up of the internal audit function of one of the ministries and leading audit engagements to support both external and internal audit engagements.

His other areas of specialisation include innovating new tools and approaches to enhance internal audit's value to stakeholders and ensuring internal audit's continual relevance as a preferred advisor to the organisation. In his free time, he enjoys doing volunteer work and practising for marathons.



## CONFERENCE SPEAKERS

### LYON POH

Partner and Head of Digital & Technology  
KPMG Singapore



Lyon is a Partner within KPMG's Advisory practice, specialising digital business, process transformation, cyber security, data and analytics services. He has significant experience working with various government agencies and multi-national companies in Singapore. He is also the Chief Information Officer (CIO) for KPMG Singapore who is responsible for directing and managing the firm's digital transformation initiatives.

In 2015, he founded Digital+Innovation practice in Singapore which includes the setup of KPMG Digital Village, an ecosystem to harness the innovative solutions of digital startups to address corporates' business challenges. Alongside that, he built an apps development and data & analytics team to build digital solutions as part of his ASPAC Lighthouse leadership role.

Lyon has led a number of business transformation projects for government agencies and large local enterprises to redesign their customer facing and back office processes. This involved developing proof of concepts and projects for various clients using digital technologies like AI, blockchain, robotics.

### MARINUS DE POOTER

Owner  
MdP | Management Consulting & Training



Marinus is an independent interim manager, advisor and trainer based in The Netherlands. He has extensive international management, consulting and training experience in governance, risk management, compliance, internal audit and finance. His previous positions include Director of Finance at Ernst & Young Consulting, European Director Internal Audit at Office Depot and ERM Solution Leader at EY Advisory. Marinus regularly conducts trainings, publishes articles and speaks at conferences.

## CONFERENCE SPEAKERS

### **RANJIT SINGH**

**Group Chief Executive Officer and Executive Director  
Axcelasia Inc**



Ranjit has over 30 years' experience in the fields of ERM, internal audit and forensic accounting. He is a member of the Board of Directors of Global Institute of Internal Auditors ("IIA"). Ranjit was a member of the Global IIA Audit Committee, IIA's International Internal Audit Standards Board and President of Asian Confederation of Institute of Internal Auditors (ACIIA). He is also a Board member and Past President of the IIA Malaysia.

He was instrumental in setting up of the Quality Assurance Review (QAR) practice at IIA Malaysia and led more than 30 QAR engagements to-date. Ranjit has a truly international perspective of best practices as he has completed assignments in more than 30 countries.

Ranjit also led workshops on behalf of the Stock Exchange of Malaysia on ERM and risk-based internal audit for 4 years (2013 to 2016) covering participants for more than 300 listed companies and spoke at various conferences and Board training programmes. Ranjit has appeared on TV and Radio shows including Biz talk (Astro Awani) and live on BFM's breakfast grille programmes on the subjects of internal audit, risk and governance.

## CONFERENCE SPEAKERS

### TAN BOON YEN

Senior Director, RSM Singapore Business Consulting;  
Immediate Past President, IIA Singapore



Boon Yen is currently the Senior Director of RSM Singapore Business Consulting. In this role, she is responsible for providing assurance and consultancy services to listed and multi-national companies covering a wide range of industries in the Asia Pacific, Europe and the US. She has a proven track record in risk advisory and business consulting engagements that include corporate governance, enterprise risk management, financial, operational and compliance audits and other related engagements. She also has extensive experience in Control Self-Assessment (CSA) programmes, CSA frameworks development and Sarbanes-Oxley implementation.

Prior to her current role, she worked at Singapore Technologies Pte Ltd, Seagate International, Sembawang Shipyard, TNT Express Worldwide, Neptune Orient Lines and Deloitte.

Boon Yen holds a Bachelor of Accountancy Degree from the National University of Singapore and is a Chartered Accountant and Certified Internal Auditor (CIA). She also holds a Certification in Risk Management Assurance (CRMA).

Boon Yen served as the President of IIA Singapore from 2015 to 2019 and is currently a member of The IIA Global Professional Development Committee.

## CONFERENCE SPEAKERS

### TILDEN TAN

Senior Manager, Group Internal Audit  
Fraser and Neave Group



Tilden is a Senior Manager, Group Internal Audit at Fraser and Neave (“F&N”) Group.

Tilden’s responsibilities include assisting the Head of Internal Audit Department in preparation of the Internal Audit Plan, supervision and quality assurance of internal audit and ad-hoc projects at F&N Group. His role involves close collaborations with various levels of stakeholders within the organisation and understanding of business strategies and operational risks, especially for operations in Emerging Markets. Prior to joining F&N Group, he was an Audit Senior with Ernst & Young, leading the audit teams for several SGX listed companies in Property, Shipping, Manufacturing, and Biomedical healthcare industries.

He graduated with a Bachelor of Commerce (Accounting and Information Systems) from Curtin University of Technology in Perth, Western Australia. He is a member of The Institute of Internal Auditors Singapore and CPA Australia.